



Hensman Park Tennis Club Code of Conduct

All members, players, visitors, volunteers, coaches, and club officials are expected to observe the Hensman Park Tennis Club Code of Conduct at all times.

The aim is to provide a fun and safe environment for all people to enjoy tennis whilst being respectful of others.

All members, players, visitors, volunteers, coaches, and club officials are expected to:

1. Respect the rights, dignity and worth of others.
2. Refrain from any form of harassment of others.
3. Be fair, considerate, and honest in all dealings with others.
4. Conduct themselves in a proper manner at all times. Unacceptable behaviour includes swearing, yelling, throwing of racquet or hitting the courts or objects with a racquet, being rude, lurid, suggestive, intimidatory, abusive, threatening or violent towards any person at any time.
5. Be aware of and follow the Club's Behaviour and Etiquette rules (see below).
6. Be aware of, and maintain adherence to Tennis Australia's standards, rules, regulations, and policies.
7. Refrain from becoming intoxicated or smoking or vaping on Club premises at all times.
8. Provide a safe environment for the conduct of all activities.
9. Report any unacceptable behaviour to the Club Manager at managerhptc@gmail.com
10. The above shall apply whether communication is verbal, by phone or email and include all social media platforms.

Breach Complaint Process

Any person alleged to have breached the Hensman Park Tennis Club Code of Conduct should be reported immediately to an official, the Club Manager or to a Club Board member.

All reports will be handled by the Board and Club President.

Complaints in writing, listing date and a summary of events can be emailed to the Club Manager at managerhptc@gmail.com

All complaints will be addressed within 14 days and reported at the monthly Board meetings.

Under Hensman Park Tennis Club's Constitution, serious breaches of the Code of Conduct can result in expulsion from the Club and reporting of the incident to Tennis West and/or Tennis Australia for breaches of their respective Codes of Conduct.

The Board must approve any expulsion from the Club.

Clauses 28 and 29 of the Hensman Park Tennis Club's Constitution describe dispute resolution and mediation processes.

Behaviour and Etiquette Rules

Players are expected to conduct themselves in a sporting manner at all times.

- Observe and comply with the Hensman Park Tennis Club Code of Conduct.
- Shake hands with their opponent(s) at the end of a match.
- Constant overt celebration directed at an opponent may be considered intimidation, and is unsporting conduct. Screaming regularly and loudly, whether in relation to winning or losing is likely to cause interference to play on nearby courts and is considered unsporting conduct.
- Wait until a point is over before walking behind a court where a match is in progress.
- Wait until the players have completed a point to retrieve a ball from another court or to return a ball to another court.
- You are responsible for all line calls on your side of the net. A service "Let" may be called by either player/team. If in doubt about a line call, the player should give the benefit of any doubt to his/her opponent. Respect the line calls of your opponent. If you're not sure whether your opponent's shot is in or out, then it is in. If there is a disagreement, offer to play the point again from the beginning, even if it was a second service.
- To avoid controversy over the score, the server should announce the game score, loudly, before starting a game and the point score prior to serving for each point. The receiver should acknowledge the score or call the score themselves if the server does not.
- All balls on your side of the net are your responsibility to pick up and return to the server.
- The receiver should not return the first service if it is a fault. Let it go by or ground it.
- All "out" or "fault" calls should be made promptly after the ball has bounced and must be loud enough for the opponent to hear. Do not just point.
- Respect all other people's belongings and the Club's facilities.
- Keep all facilities clean and tidy. Help to clean up at the end of the day.
- Comply with all laws that apply to the Club including the Responsible Service of Alcohol legislation.
- The club promotes a healthy environment, is a non-smoking venue and encourages members to consume alcohol in a responsible manner and follow Sun Smart guidelines.

Parent Behaviour

- Observe and comply with the Hensman Park Tennis Club Code of Conduct.
- Be encouraging and supportive but don't get overly involved. The coaches are in charge of the situation and are to be respected at all times. Competition can be stressful, so try not to add to the pressure.
- Encourage good sporting behaviour and fair play in your child, not a "win at all costs" attitude.
- Communicate with the coach on goals and general improvement, but respect their authority don't coach the coach. It undermines them in front of your child.
- Understand that sport is a great lesson for life (self-discipline, fair play, problem solving) and not just about winning.
- Remember that there are many qualified people who can coach your child, but only you can be a loving supportive parent.

- Offer congratulations to other competitors and foster friendly relations with other parents, club officials, volunteers, umpires and tournament officials. Lead by example.
- Please refrain from positioning yourself on or in between courts. There is ample viewing space for all courts.
- Encourage good shots and good play but do not applaud the opposition's errors or coach your own child during a match.
- Be supportive of tournament and competition organisers- they have a big job and a lot is expected of them.
- Rules and scheduling of matches are made for the benefit of all- not for individuals.